Invoicing Terms & Conditions



Adjustments to accounts will only be considered if requested within 14 days of the invoice being issued.

This means that if you have any concerns or issues with your purchase, you must notify NSW Dental Lab via email info@nswdentallab.com.au as soon as possible in order to be eligible for a replacement product or service.

After this period, such requests may not be entertained. It's important to adhere to this time limit to ensure your eligibility for any potential resolutions.

Please ensure all supporting documentation and photos are attached to your email to support your enquiry.