PICK UP INSTRUCTIONS

NSW Dental Lab Provides Free Pickup and Delivery in Australia-Wide

Step 1: BOOK A PICK-UP

   a. Book on our website: Access the link … and Fill up the pickup request.
   b. Email us: info@nswdentallab.com.au
   c. Call NSW Office: 02 4217 8118 or 04 9243 5261

Step 2: The NSW Dental Lab team will arrange the pickup or contact you for clarification/ arranging.

- If the cut-off time in our area has passed, the courier will come in the next day.
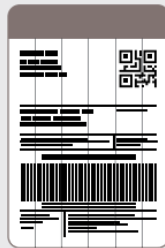- We also can send you an Express Post label so you can send the case via Australia Post

Step 3:

- Pack your case as soon as it is ready. The lab sheet form can be found on our website via a link (you can print it to fill up or just fill it up online and print it out)
- Apply the label on the package and hand it to the courier (You do not need to pay anything)
- Or if you send via Australia Post, just label it with the provided shipping label for Australia Post Express and drop it at any Post Office (No payment required)
    o Your label should be on matte white paper, with barcode and address printed clearly and visibly in black ink.

Ensure you're printing your label using black ink on matte white paper.

Check your printer heads are clean and the label is clearly visible. Print lines caused by dirty print heads can make barcodes unreadable.
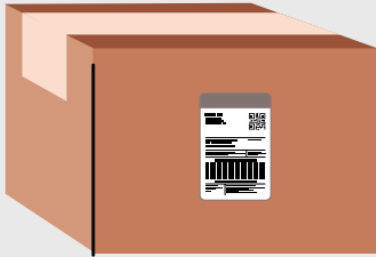
Check the print quality is good – the ink should be black, not grey/faded.

    o Make sure your label is flat and free from damage, including wrinkles and wrapping.

The label should be flat and free from damage, including wrinkles and wrapping.

Check for damage - ensure your barcode isn't torn or ripped in any way.

Check the label is not wrapped over an edge.

o Include a 2D GS1 datamatrix barcode and a Delivery Point Identifier (Requirement for Australia Post only).

Australia Post label specifics

Express Post

Express Post parcels need to have a yellow colour indicator on the top of the shipping label. Express Post yellow tape can also be used.