

# Warranty Policy



**NSW** Dental Laboratory

If you need to claim warranty on an item please ensure your request is provided by email with all supporting information, including a photo, prior to submitting the case.

If you submit the claim and case at the same time please note this on the labsheet to ensure you do not receive any unnecessary invoices.

Warranty claims are only eligible for replacement of the exact same item, If a different material or item is requested this will not be covered by NSW Dental Lab and a new order should be placed.

All Crown & Bridge, Implants and Splints come with a **10 year warranty** for normal use. This does not cover lost items or breakage during unexpected circumstances.

All warranty claims must be submitted with supporting information through email to [info@nswdentallab.com.au](mailto:info@nswdentallab.com.au)